



CONTACT

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SKILLS

Automation

n8n (self-hosted)
Make.com (advanced) · Zapier
Error handling & monitoring

AI & API

OpenAI API · JSON output
AI agents · tool-calling
RAG · embeddings · pgvector
REST · webhooks · JSON
Prompt engineering

Deployment & Data

Docker Compose · Linux VPS
Caddy · HTTPS · SSH
PostgreSQL + pgvector
Git · GitHub

CRM & Tools

HubSpot · Airtable
Google Workspace · Tally

Other

Python (intermediate, in progress)
Apollo.io · Instantly.ai · Twilio
Typing: 90–100 wpm

LANGUAGES

French — native
Arabic — native
English — fluent

EDUCATION

Baccalaureate (high school diploma)
100 Days of Python — Angela Yu
(2026)
Self-taught: n8n, Make.com, OpenAI
API, Docker, PostgreSQL

Ilyas Salas

AI Automation Specialist

PROFILE

AI automation specialist who builds and runs AI agents in production. My latest, a booking and support agent for driving schools, answers from a knowledge base (RAG), books appointments in Google Calendar and captures leads, running 24/7 on my own Linux server (Docker, HTTPS, PostgreSQL + pgvector). I build with n8n and Make.com, the OpenAI API and REST APIs, with error handling and monitoring in every workflow. Three years in high-volume French customer support taught me where processes break. Based in Rabat (GMT+1); open to remote roles and to on-site roles in Rabat–Casablanca.

EXPERIENCE

Customer Support Advisor — French Market

Amazon · August 2023 – January 2026

- ◆ Handled a high daily volume of French-speaking customer requests in CRM and ticketing tools, against resolution-time, satisfaction and compliance targets.
- ◆ Resolved complex disputes (deliveries, refunds, product claims) and managed escalations.
- ◆ Professional written communication in French, at sustained volume.

Founder — Salas Partners

Independent · 2026 – present

- ◆ Design and build AI agents and automations (n8n, Make.com) for SMEs: lead qualification and validation, AI support and booking agents.
- ◆ Deploy and operate them on my own production stack (Linux VPS, Docker Compose, HTTPS, PostgreSQL), with error handling, monitoring and handover documentation.

PROJECTS

AI Booking & Support Agent — live in production

n8n (self-hosted) · OpenAI · RAG on PostgreSQL + pgvector · Google Calendar & Sheets · Docker · Caddy

Live demo: salaspartners.com/demo

- ◆ Answers a driving school's prospects from its own documents (RAG) and books appointments in Google Calendar: checks free slots, refuses taken ones, asks for confirmation. Captures leads for a human callback.
- ◆ Never invents: out-of-scope requests become logged leads; refunds and complaints go to a human. Tuned against both fabrication and over-refusal; relative dates resolved through date injection.
- ◆ Deployed on a Linux VPS with Docker Compose, Caddy (automatic HTTPS) and PostgreSQL + pgvector for persistent memory and knowledge base. Only the proxy is exposed, secrets stay out of Git, and it survives restarts.
- ◆ Public demo with per-session and daily message limits stored in PostgreSQL, and an instant email alert for every new lead.

AI Lead Qualification Pipeline

Make.com · OpenAI API · HubSpot · Google Sheets · Tally

- ◆ Scores every inbound request 0–100 with the OpenAI API (industry, urgency, estimated budget) and routes it three ways: enriched HubSpot contact, instant alert for priority leads, personalized reply to the prospect.
- ◆ Full error handling with alerts and automatic recovery.

Real-Time Lead Validation Pipeline

Make.com · Numverify · MillionVerifier · HubSpot · Google Sheets

- ◆ Filters faulty leads before they reach the CRM (invalid numbers, non-existent emails, duplicates, incomplete submissions) through real-time validation APIs.
- ◆ Resume directives on critical modules; monitoring dashboard and setup guide included.

STRENGTHS

- ◆ Trilingual French / Arabic / English — GMT+1, 0–1 h from Paris, Brussels and Geneva.
- ◆ Production mindset: error handling, monitoring and documentation in every build.
- ◆ Moroccan national-team fighter — African Muay Thai champion (IFMA 2025), 3rd at the WAKO Kickboxing World Cup 2025: discipline and composure under pressure.